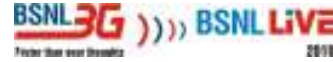


O/o PGM(CFA),TAMILNADU CIRCLE,
Room No 404, 4th Floor,
Tamilnadu Telecom Complex,
60, Ethiraj Salai, Chennai-600 008.
Tel.: 044 – 28261515
Fax: 044 – 28220555

E-mail:rbabusrinivas@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उपक्रम)
BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)



To

FAX MESSAGE

Shri.Dhirendra Verma
DGM(BSS-Oss)
o/o DGM Broadband Network Circle
2nd floor, BSNL Telephone Exchange
Sector-62,Noida-201301

No. PGM(CFA)/NIB-1-Issues/09-10/ 49 dtd at Chennai-8 the 21-03-11

Sub: Sancharnet issues in Post migration to P3

Consequent to the migration of Sancharnet services to Proj-3 OSS/BSS system, SSAs have expressed difficulties on the following issues

1. Unable to view the Sancharnet customer base count . Earlier the sancharnet customer counts were viewed in CGSIM software and able to generate reports. Now the provision of viewing the overall customer base in P3 portal may please be indicated.
2. The present sancharnet customer base (PSTN and ISDN-Dialup customers) may please be intimated to update our database
3. New sancharnet card generation is not possible in the P3 portal. The procedure may please be explained
4. Besides that all our NIB 1 nodes (C Type-22 nos) are not having AMC and facing lot of maintenance issues . Every time the node incharges are manually restarting the Cisco routers for smooth running of the system. Necessary instructions may please be issued to resolve the issues

Signed

R.Babusrinivas Kumar
DGM(Tx)
o/o PGM-CFA,TN Circle
Chennai-600 008

Copy to
Data Network Circle, P3-NoC,Bangalore